

# Good vs. Bad Communication

Mark each communication example good or bad.

	GOOD	BAD
1. active listening	_____	_____
2. slouching or slumping while listening	_____	_____
3. confidence	_____	_____
4. giving and receiving feedback	_____	_____
5. avoiding eye contact	_____	_____
6. speaking at an appropriate volume	_____	_____
7. stepping into the other person's personal space	_____	_____
8. speaking clearly	_____	_____
9. understanding nonverbal cues	_____	_____
10. speaking in a harsh tone of voice	_____	_____
11. Using positive body language	_____	_____
12. responding to the other person	_____	_____
13. speaking patiently and calmly	_____	_____
14. giving constructive feedback	_____	_____
15. showing interest in others	_____	_____

